



Local Family Resources and Assistance



Organization	Address	Phone	Contact person	Notes
City Offices				
City of Del Rio Transportation	100 Ogden Del Rio, TX	830-774-8690	Jesus Urbano	Demand Response Mon-Sat. Medical 4:30am-6p Public 6am – 6pm
Del Rio Police Department	101 Lowe Dr. Del Rio, TX	830-774-2711	Chief Frank Ramirez	Jackets & Coats
Office of Texas Attorney General	1901 Garner Field Rd, Uvalde, TX	800-252-8014	www.oag.state.tx.us	Establishment/enforcement of child support orders
Sex Offender Registry	Website Only	Website Only	List of Registered Sex Offender living in the City of Del Rio View DPS site	http://www.cityofdelrio.com/636/ Sex-Offender-List
Clothing				
Bargain Box	106 W. Greenwood Del Rio, TX	830-775-9368	Anyone who answers	Discount clothing/household Open -Wed. 9am to 2pm Open - Sat. 9am to 3pm
Community Assistance				
Airman & Family Readiness Center	520 Mitchell Blvd, Bldg. 362 Laughlin AFB Del Rio, TX	1-830-298-5620	Tony Utalan	Uniformed personnel, families, retirees, widows, widowers, LAFB, community
American G.I. Forum	411 E. Morin St. Del Rio, TX	830-422-5316	Tina Martinez	Scholarships and other assistance
Area Agency on Aging – AAA	307 W. Nopal St. Carrizo Springs, TX	1-800-224-4262	Sofia Sifuentes, Director	Serving individuals age 60 and older. Medicare/Medicaid/Nursing Home Resident Rights
Bass Club	Del Rio, TX	830-488-3425	Robert Robles	Scholarships/other
BCFS – Health and Human Services, Domestic Violence Program/Support Groups, Self Defense Classes, FAYS Program, Strengthening Families	712 E. Gibbs St. Suite 200 Del Rio, TX	830-768-2755 Crisis Hotline #24/7	FAYS - Josue Venegas Domestic Violence - Claudia Lopez Wayne Richardson	Free Assistance for At-Risk Youth, Workshops, Domestic Violence/Family conflict resolution/parenting classes, crisis intervention, coping, parenting skills https://m.facebook.com/BCFSdelrio/

Bethel Center	900 E. 13 th St. Del Rio, TX	830-775-1610	Luz Covarrubias	Used clothing/furniture utilities/medication Tue-Fri 3pm-6pm Sat. 9am-3pm
Casa de la Cultura	302 Cantu St.	830-768-2287	Lupita De La Paz	Accessible and affordable classes and events to art and literacy for the entire community.
Community Council	102 Center Dr, Suite A	830-422-2196	Belinda Venegas, Coordinator	Aid for utilities Mon-Fri 8am - 5pm
Community Support Coordinator	561 Liberty Dr. Bldg. 344 – LAFB Del Rio, TX	830-298-9344	Anita Williams	Support Services
Covenant House	Runaway Hotline	1-800-999-9999	24 hour assistance	www.covenanthouse.org
Del Rio Council for the Arts	120 E. Garfield	830-775-0888	Nancy O'Brian, Executive Director	
Del Rio Host Lions Club	Del Rio, TX	830-774-2296	Ken Sievers	Student eyeglasses Scholarship opportunities
Del Rio Housing Authority	207 N. Bedell Ave. Del Rio, TX	830-774-6506	Isidro Valdez Fernandez, Executive Director	Public Housing www.delrioaha.com (certain requirements must be met)
Dept. of Family and Child Protective Services (CPS)	173 Wildcat Dr. Del Rio, TX	830-774-5675	Lisa Jensen	Child/Family Protection Agency 1-800-252-5400 Abuse Hotline
HOPE CRCG	Community Resource Coordinating	830-775-1541	Jackie Hernandez	Resources provided for basic needs Emergency assistance
Hospice VVRMC Grief and Loss Support	801 N. Bedell VVRMC	830-774-4580	Lisa Bernal lisa.bernal@vvrnc.org	Support group on Wed. 6-7 pm No insurance needed
Middle Rio Grande Texas Work Force	1601 Veterans Blvd. Suite #1 Del Rio, TX	830-774-4741 800-939-6631	Ofelia Reyes, Center Manager	Texas Unemployment Office http://www.twc.state.tx.us
National Network for Youth	Child/Youth Assistance	1-202-738-7949	24 hour assistance	www.nn4youth.org
National Runaway Safeline	Runaway Hotline	1-800-621-4000	24 hour assistance	www.nrcrisisline.org
People Ready	807 Veterans Blvd. #A, Del Rio, TX	830-768-3822	Cecilia Villarreal 8032-BR@peopleready.com	Establishment/enforcement of child support orders
Salvation Army Homeless Shelter	515 W. Elmira San Antonio, TX	210-352-2000	Anyone who answers	Daily intake at 2pm – 10pm Weekend – intake any time
San Felipe Lions Club	100 Lions Del Rio, TX	830-775-9413	Ken Sievers	Student Eyeglasses, Scholarship Opportunities
Social Security Administration	Val Verde Community Center 1690 Cienegas Rd. Del Rio, TX	830-768-1054 877-405-5474 1-877-701-3151 1-800-772-1213	Valerie Barrera M-W 9am-11:30am, 1pm-3:30pm 1-888-862-4864	SSI and social security cards, info

Stand Up For Kids	Child/Youth Assistance	1-800-365-4KIDS	24 hour assistance	www.standupforkids.org
Texas Health & Human Services Commission	173 Wildcat Dr. Rear Entry Del Rio, TX	830-774-3661 Mon. – Fri. 8:00 - 5:00	Adriana Galvan, Supervisor	Food Stamps (SNAP), CHIP TANF, Medicaid, perinatal www.your.texasbenefits.com
Texas Rio Grande Legal Aid	902 E. 11 th St. Del Rio, TX Closed for in-person	833-329-8752	Anyone who answers	Low to no cost Legal Aid
Texas Runaway Hotline	Runaway Hotline	1-888-580-4357	Texas Youth Help line	dfps.state.tx.us
Texas Veteran’s Commission	1601 Veterans Blvd. Suite #1 Del Rio, TX	830-306-4019	Steven Yeh	Rural Veterans Career Advising/Assistance
Val Verde Self Help Center	97 FM 2523 Hamilton Rd Del Rio, TX	830-774-7393	Cecilia Martinez	Food distribution/tools for colonia residents, etc.
Val Verde Sheriff’s Office	295 FM 2523 Hamilton Rd. Del Rio, TX	830-774-7513	Joe Frank Martinez, Sheriff	Holiday assistance to needy families
Voice of Hope – Human Trafficking Assistance	Nationwide	806-763-3232 OR TEXT BeFree (233733)	Anyone who answers	National Human Trafficking Resource Center
WIC (Women, Infants & Children)	200 Bridge St. Del Rio, TX	830-774-8609 Fax: 703-5357	Luz Covarrubias	Nutrition for pregnant women and infants/children
Youth Prevention Indicated Program (YPI)	2008 Veterans Blvd. Suite C Del Rio, TX	830-422-2231	Mario Arreola	Prevention Service targeting 5th - 12th Grade
Youth Prevention Universal Program (YPU)	2008 Veterans Blvd. Suite C Del Rio, TX	830-422-2231	Maria Navejar	One on one counseling and groups 8-12 yr. old
Community Services				
Girl Scouts of SW Texas	Southwest District	210-349-2404	Receptionist	Girl Scout Leadership Experience, finding and joining a troop
Boy Scouts of SW Texas	402 W Cantu Rd	832-428-5131	Loral Hunt lhunt@amigochildrensdental.com	Local Boy Scout troop
Laughlin AFB Child Dev. Cnt	LAFB	830-298-5419	Melissa Menchaca	Services for military families with children
Laughlin AFB Youth Center	LAFB	830-298-5343	Melissa Menchaca	Services for youth in military families
Education				

San Felipe-Del Rio CISD Student Services/Registration Department	900 Cantu Rd. Annex I Del Rio, TX	830-778-4185 830-778-4170	Pam Padilla, Director Family/Pupil Services	Student School Registration Transcripts
San Felipe-Del Rio CISD Bilingual Education Department	902 Cantu Rd. Annex III, Building 3 Del Rio, TX	830-778-4084	Karen Shafer, Director of Bilingual Education	Assisting students and families with all bilingual education services
San Felipe-Del Rio CISD McKinney-Vento/Foster Care Liaison	902 Cantu Rd. Annex II Del Rio, TX	830-778-4153	Rufina (Ruby) Adams, Director of Federal & State Programs	Families in Transition/Homeless Foster/Unaccompanied/Youth Title I
San Felipe-Del Rio CISD Special Education Department	400 E. 17th St. Annex IV Del Rio, TX	830-778-4253	Monica Luna, Director of Special Education	Assisting students and families with all special education services
San Felipe-Del Rio Food Services Department	902 Cantu Rd. Annex I Del Rio, TX	830-778-4165	Thomas Stone, Director of Food Services	Assisting students and families with all school food services
San Felipe-Del Rio Transportation Department	800 W. 15 Street Del Rio, TX	830-778-4222	Thomas Cabello, Director of Transportation	Assisting students and families with all transportation services
South West Texas Junior College GED Services	207 Wildcat Drive Del Rio, TX	830-703-1586 830-703-1572	AEL@swtjc.edu	Free Adult Education Classes including GED and ESL (English as a Second Language)
Sul Ross State University	205 Wildcat Drive Del Rio, TX	830-703-4816	Ulisses Gallegos, Enrollment Specialist	Office of Admissions ulisses.gallegos@sulross.edu
Food Banks				
Faith Mission Food and Clothing	2903 Frontera Rd. Del Rio, TX	830-775-6629	Pastor Ehlers	Sat. 10am to 12 noon Church services followed by a hot meal and available dry food and clothing
Val Verde Community Center Food Pantry	1690 Cienegas Rd. Del Rio, TX	830-768-1054	Sandra Velez svelez@valverdecounty.org	Food Distribution/Meeting Site Medical/Dental Services
Val Verde County Loaves and Fishes Food Pantry	400 Aguirre St. (Old Cardwell School) Del Rio, TX	830-313-1451	Gisele Lenz Margie -Carol feeddelrio@gmail.com	Mon – Wed. – Fri. 9:00 am to 12:00 noon
Government				
Consulate of Guatemala	106 Foster Dr. Ste. A Del Rio, TX	830-422-2230	Zilma Gonzalez, Admin Assistant	consdelrio@minex.gob.gt
Consulate of Mexico	2207 N. Bedell Ave. Del Rio, TX	830-775-2352	Consul Paloma Vargas	Consular protection, community documentation, information
DPS Roadway Emergencies Only	Statewide	1-800-525-5555	24 hour assistance	Stranded motorists, report drunk driver
National Center for Missing and Exploited Children	Nationwide	1-800-843-5678	24 hour assistance	All issues related to the prevention and recovery from child victimization

South Texas Poison Control Center	Statewide	1-800-222-1222	24 hour assistance	Offers poinson preventuion education and a 24-hour hotline for poisoning incidents
National Response Center	Nationwide	1-800-424-8802	24 hour assistance	Report Chemical/Oil Spills Bio Terrorism
Texas State Troopers Del Rio	Receptionist	830-775-3569	24 hour assistance	Voluntary organization of active and retired commissioned officers of the Texas Department of Public Safety
U.S. Customs Border Protection	Del Rio Sector 2401 Dodson Ave, Del Rio, TX	830-778-7000	Receptionist	Responsible for detecting and preventing the smuggling and unlawful entry of undocumented immigrants into the United States
U.S. Secret Service San Antonio, TX	Receptionist	210-308-6220	24 hour assistance	Ensure the safety and security of our protectees, key locations, and events of national significance. They also protect the integrity of our currency, investigate crimes against the U.S. financial system
Health & Social Services				
Autism Speaks	Main Office Illinois San Antonio, TX	281-881-5511	Receptionist	Autism therapy group specializing in Applied Behavioral Analysis-in home and community environment
Child Abuse Hotline	Nationwide	1-800-252-5400	24 hour assistance	Dedicated to the prevention of child abuse.
Child Help	Child/Youth Assistance	1-800-422-4453	24 hour assistance	www.childhelp.org
Crime Victims Compensation	VV Sheriff's Office	830-774-7513	Krystal de Luna kdeluna@valverdesheriff.com	Assist victims of violent crime with expenses associated with the crime
Department of State Health Services Immunizations	173 Wildcat Dr. Del Rio, TX	830-768-2800 Fax-774-8683	Jose Guerrero, RN Betzabe Hernandez, LVN	Immunizations/for adults also Mon.- Fri. 8-12 am – 1-5pm - Appointment Only
Department of State Health Specialized Health/Social Services	2201 W. Main St. Uvalde, TX	830-278-7151	Receptionist	Personal Care, children with special needs 0-21 yrs.
Dept. of Aging and Disability (formerly DADS)	173 Wildcat Dr. Del Rio, TX	830-703-7767	Lisa Jensen	Assistance to elderly
Early Childhood Intervention	132 Foster Dr. Del Rio, TX	830-774-1156 Fax-774-7123	Lena Bermea, ECI, Supv. lena.bermea@esc15.net	Developmental delays or disabilities birth to 3 years.
Mental Health & Developmental Disabilities Center	1927 N. Bedell Del Rio, TX	830-774-8702 800-826-6268 Fax: 830-774-1262	Front Office	Mental health, ind. development disability, substance, abuse, early childhood intervention

Mental Health Crisis Hotline	Mental Health Issues	1-800-621-1693	24 hour assistance	Mental Health Emergencies/Issues
National Suicide Prevention Lifeline	Suicide Prevention Hotline	1-800-273-8255	24 hour assistance	Help for people in emotional distress or suicidal crisis
Nutrition/Social Services for Elderly	1105 W. De La Rosa Del Rio, TX	830-774-8670	Josie Balderas - Director	Meals on wheels in group setting or home; local transport to doctors, clinics, attorneys, hospitals, etc.
Rural Border Intervention (RBI) Program	2008 Veterans Blvd. Ste C Del Rio, TX	830-422-2231	Mario Arreola mario.arreola@scan-in.org	Substance abuse intervention, treatment along the Texas/Mexico border
Safe Kids Val Verde	801 N. Bedell Ave Del Rio, TX	830-778-3632	Linda Freipas, Director	Car seat checkups, safety workshops, sports clinics, that help parents/caregivers prevent child injuries
Teenline Online	Help lines, Forums, Crisis Hotlines, Free Support Services	1-800-843-5200	24 hour assistance	www.teenlineonline.org
Texas Department of State Health Services	Public Health Region 8 - 7430 Louis Pasteur Dr., San Antonio, TX 78229	210-949-2000	24 hour assistance	Public Health
TX Health & Human Srv/Dept of State Health Srv/Public/Community Health, Reg. & Heath Improvement Division	173 Wildcat Dr. Del Rio, TX	830-768-2800 Fax-774-8683	Appointment Only - Emergency Number 210-949-2121	Human Srv.Tech/National Child Passenger Safety Tech/National radKIDS Instructor/Certified Community Health Worker
Wesley Nurse Ministries	100 Spring St. Del Rio, TX	830-775-1541 830-393-1597	Jackie Hernandez, RN Temporary closed due to Covid- 19	Case Management Support mfaulkner@mhm.org
Women's and Children Shelter	Undisclosed Location Del Rio, TX	830-775-2052 Fax: 775-2053	Jackie Ortiz	Shelter for women and children Domestic issues
Library				
Val Verde County Library	300 Spring St.	830-774-7595	David Bond, Director	Library services for children, families, adults
Medical				
American Red Cross	129 Foster Dr. Del Rio, TX	830-768-2876 800-928-4271	Josue Romero	Disaster Relief and Emergency Assistance
CPRIT - Cancer Screening	801 N. Bedell St. VVRMC	830-309-2480	Receptionist	Provides cancer screening for cervical cancer, colorectal cancer and breast cancer, free for eligible people
East Academy Clinic	119 E. Academy St. Del Rio, TX	830-422-3305	Dr. Patterson	Nurse Practitioner Covid-19

Hill Country Mental Health	1927 N. Bedell Del Rio, TX	830-774-8702 877-466-0660 Crisis Hotline	Rachel Cedillo, Director	Services for adults and children intakes Tue., Wed., Thur., 8 am to 3 pm
RMOMS (Rural Maternity and Obstetrics Management Strategies)	801 N. Bedell St. VVRMC	830-768-9232	Receptionist	Helps women have quality healthcare from family planning to postpartum care
San Antonio Behavioral Healthcare Hospital	8550 Huebner Rd. San Antonio, TX	210-541-5300	www.sanantoniobehavioral.com	Acute care psychiatric & substance abuse treatment facility specializing in behavioral & mental health services
United Medical Center 3 Locations	913 S. Main St 117 W. De La Rosa ** 2209 N. Bedell Ave.	830-774-5534 830-774-1700 830-775-1272	Lydia Olivera	Medical Services: Family Medicine, Pharmacy, Dental, Lab
V.V.R.M.C.	108 Page St Del Rio, TX	830-778-3629	Sonia Maldonado Dr. Vega	Mental Health Outpatient Psychiatric Evaluations
Val Verde Sexual Assault Response Team/SART	712 E. Gibbs Suite 200 Del Rio, TX	830-768-2755	Claudia Lopez c3215@bdfs.net	Law Enforcement-VVRMS-QUAD- BCFS Adrienna Gonzalez, MSN,RNCA,CPSANE Coordinator Deyanira Ortiz
Religious				
Catholic Charities - Archdiocese of San Antonio, Inc.	106 Miers St., Del Rio, TX	210-242-3100	Ana Markowski Smith	Assistance with legal services, clothes closet, food pantry, counseling, parenting support and education services www.ccaosa.org/del- rio/
City Church Del Rio	1701 Gillis Ave. Del Rio, TX	830-469-7832	Shon Young, Pastor shonyoung@live.com	Assistance with food, clothing www.citychurchdelrio.com
Esperanza First Del Rio Church	301 Ave. G Del Rio, TX	830-774-1801 Fax: 775-7463	Front Office	Assistance with utilities and food pantry
Our Lady of Guadalupe Catholic Church	509 W. Garza St Del Rio, TX	830-775-3713	Front Office	Assistance with utilities and medications
Sacred Heart Catholic Church St. Vicente de Paul	307 E. Losoya St. Del Rio, TX	830-775-2143	Anyone who answers to make appointment	Assistance with utilities and meds Thurs. 6 – 7
St. Joseph's Catholic Church St. Vicente de Paul	410 Wernett St. Del Rio, TX	830-775-4753 830-313-5150	Front Office	Assistance with utilities and medications Food – Tuesdays 6pm only